Annual 47 C.F.R 64.2009(e) CPNI Certification. EB Docket 06-36.

For 2008 covering the calendar year 2008

1. Date Filed: March 17th, 2010

2. Name of company covered by this certification: onconference Inc.

3. Form 499 Filer ID: 827399

4. Name of signatory: Jerry Everett

5. Title of signatory: President

6. Certification:

I, Jerry Everett, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, record keeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has has not taken actions (i.e. proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the calendar year 2008 concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47. C.F.R section 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed,

Jerry Everett President

onconference Inc.

Attachments:

Accompanying Statement explaining CPNI procedures.

## Statement of CPNI Compliance Procedures for onconference Inc. for 2008

<u>Usage of CPNI:</u> Customer Proprietary Network Information is used by onconference for billing and customer service request that are expressly requested by the customer. onconference has taken measures, through legal agreements expressly prohibiting disclosure of confidential information, in the limited cases where disclosure is required such as for billing and collection purposes.

<u>Employee Training</u>: All employees who work for onconference are trained to not disclose customer information to any party other than the customer themselves. Usage of customer proprietary information by employees is limited to troubleshooting customer issues and updating customer data both exclusively at the customer's request.

All employees who work for onconference are bound by legal agreements that prohibit disclosure of all Customer Proprietary Network Information to any third party as a condition of employment. Onconference has an express disciplinary process in place for any for misuse of CPNI, which includes potential for termination.

<u>CPNI Safeguards:</u> All Customer Proprietary Network Information is stored in secured systems that may include encryption. Online access to customer information is protected by usernames and passwords that are available only to customers and employees of onconference. Customer usernames and passwords have defined processes to protect against unauthorized usage. All customer who contact onconference by phone or our website are required to authenticate themselves using defined procedures designed to protect customer data.

<u>Use of CPNI for Marketing and Sales Purposes</u>: onconference does not disclose Customer Proprietary Network Information to any third party for marketing or sales purposes.

<u>CPNI Complaints from Customers</u>: All instances of complaints relating to Customer Proprietary Network Information are recorded in the customer's service record. All complaints relating to Customer Proprietary Network Information are reviewed by the President and Chief Operating Officer and will be reported in its annual certification.